

## LTC PARTNERS CORPORATE FACT SHEET

### ABOUT LTC PARTNERS

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Long Term Care Partners, LLC®, doing business as LTC Partners®, is a versatile services administrator with expertise in large-scale benefit operations and transaction processing. Our mission is to grow and modernize insurance and benefits programs for federal agencies, insurers, and other select clients and partners by providing customized administrative services, well-designed and secure platforms, and an exceptional experience for customers.

### EXECUTIVE LEADERSHIP

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Paul Forte: Chief Executive Officer

Kevin Hill: Chief Operating Officer

Linda Roth: Chief Financial Officer

### AT A GLANCE

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- ▶ LTC Partners was founded in 2002 and is a wholly owned subsidiary of John Hancock Life & Health Insurance Company, one of the oldest and most trusted of all U.S. insurers.
- ▶ LTC Partners supports more than four million enrollments and partners with more than a dozen national insurance carriers, including several Fortune 500 companies.
- ▶ LTC Partners administers the Federal Long Term Care Insurance Program (FLTCIP)—the single largest and most complex group long term care insurance program in the country for the federal family, with more than 270,000 enrollees.
- ▶ LTC Partners provides multimedia/channel marketing and awareness campaigns, enrollment, underwriting, premium administration, client services, care coordination, and claims adjudication services for the FLTCIP.
- ▶ In 2006, LTC Partners implemented BENEFEDS, one of the first online federal exchange platforms that enables federal and U.S. Postal Service employees and annuitants to enroll in the Federal Employees Dental and Vision Insurance Program (FEDVIP). Participants can shop for, enroll in, and manage their benefit plans via BENEFEDS.com.
- ▶ LTC Partners administers the FLTCIP and BENEFEDS on behalf of the U.S. Office of Personnel Management (OPM) and the FEDVIP carriers.
- ▶ LTC Partners employs approximately 350 full-time workers who provide administrative services on a global basis for more than three million unique insurance accounts encompassing long term care, dental, vision, and flexible spending.

### CONTACT INFORMATION

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#### Corporate headquarters

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#### lhcpartners.com